

10 & 15 Year Anti-Rot Guarantee Terms and Conditions

Our standard/dip-treated products carry a guarantee against rot. Anti-rot protection guards against fungal decay and insect attack.

The guarantee does not cover movement, twisting or warping or splitting of timber products over time.

Any warranty offered is only valid for goods sold and used within the United Kingdom.

All products sold are for domestic use only unless otherwise stated in the description and/or product pages.

In order to validate your guarantee you must register for this and every year thereafter at www.mgplogistics.co.uk.

Validity of Guarantee

To comply with the conditions of the guarantee:

- The product build instructions which are supplied with each building must be adhered to.
- If any part of pre-treated timber is cut, notched or drilled then an approved cut-end treatment must be applied.
- A suitable timber treatment must be applied at the time of first building and then reapplied every 12 months to maintain the appearance and function of the timber. The application and/or mixing guidelines provided by the manufacturer of the timber treatment should be followed. We will request proof of this.
- We recommend that all glazing units are sealed with silicone or a similar alternative.
- Roof coverings should be checked at least annually and in the event of suspected damage from an outside source. It is usual for roofing felt to be replaced on a regular basis, at least every 2/3 years.
- Wood is a natural product and susceptible to changes in the external environment. Extremes of temperature or prolonged wet/dry weather conditions will cause a reaction in the timber. Timber may move, twist, warp and split. This will not affect the structural strength of the wood and is not covered by the product guarantee.

The guarantee is invalid if:

- If the building has been customised or modified in any way.
- The person claiming is not the original purchaser of the building.
- The guarantee has not been registered with Mercia directly or via the portal.
- The building has not been treated annually or as per the treatment manufacturers.
- The building has not been erected, fitted or installed correctly as per the supplied instructions.
- The building has not been erected on a suitable sized and solid base
- The building is or has been placed within 2 feet (60cm) of any obstruction (walls, tress, fences etc) which can allow moisture to penetrate the timber.
- The roofing felt has been incorrectly fitted or damaged allowing water ingress.
- If the issues are not reported within 14 days of noticing the issues.

General Information

- We recommend that all glazing units are sealed with silicone or a similar alternative.
- Roof coverings should be checked at least annually and in the event of suspected damage from an outside source. It is usual for roofing felt to be replaced on a regular basis, at least every 2/3 years.
- Wood is a natural product and susceptible to changes in the external environment. Extremes of temperature or prolonged wet/dry weather conditions will cause a reaction in the timber. Timber may move, twist, warp and split. This will not affect the structural strength of the wood and is not covered by the product guarantee.